Human Organ Donation Management Center, the Red Cross Society of China, Hubei Branch
Date: November 2, 2017 (Phone number: +86+2787320962)

Summary
1. The Red Cross Society of China, Hubei Branch received over 200 cases of organ donation in 2017.
2. “Regarding the specific figure (of organ donations), I don’t have that kind of figure. Because the Health and Family Planning Commission is clearer than I do, with more (information on hand).”
3. Liver sources and kidney sources are all from the organ allocation system. This allocation system is controlled by the Health and Family Planning Commission.
4. “How could our Red Cross Society have authority to regulate (the hospitals’ transplant fees)?”

Phone Investigation Recording
Investigator: Hey, hello, teacher. Can you hear me?
Red Cross: Yes, speaking!
Investigator: Is that the Red Cross Society of China, Hubei Branch, the organ donation department?
Red Cross: Yes, yes, yes.
Investigator: We have a patient, who wants to have a liver transplant in Hubei. So I went to a hospital to ask them. They said now we might have to make a prepayment, which is called a liver source fee. Then, our friend, who is from the medical field said, it’s better to verify with the Red Cross Society, can this be done, this kind of procedure, is it proper?
Red Cross: Uh, the liver source fee that you mentioned, I have never heard of it.
Investigator: Oh.
Red Cross: Here we take care of donations. The transplantation is done by hospitals, which are under the administration of the Ministry of Health. So we are not aware of the transplantation fee that you mentioned.
Investigator: Oh, no, what I mean is, when the free organ gets to the hospital, you have to pay them liver source fee, that is hard to understand.
Red Cross: So we, we have not heard of something like this.
Investigator: Oh! Then the organ donations at your place, do they have to go through the certification from the Red Cross Society?
Red Cross: Hmm, that’s right.
Investigator: The donations are voluntary and unpaid, right?
Red Cross: Donations are voluntary and unpaid, right.
Investigator: Oh, right, right.
Red Cross: How does it say on the Organ Transplantation Regulations? It says, storage for the organs requires some costs, but besides these, there is no other fee.
Investigator: Oh, oh. It is free donation. So, you Red Cross Society is supposed to certify (donation), right?
Red Cross: Um, there is such a matter as certification.
Investigator: Today I mainly want to ask about the liver source fee. Because we want to get it done in Hubei, so we are concerned about it. Hmm.
Red Cross: That … this, maybe you can ask the Health and Family Planning Commission, all right?
Investigator: Oh, okay, okay.
Red Cross: Hmm.
Investigator: Can I bother you to give me their phone number?
Red Cross: I, I, I don’t have Health and Family Planning Commission’s phone number.
Investigator: Oh, oh. So I should call Hubei Province’s Health and Family Planning Commission, right?
Red Cross: Correct. Maybe you can ask them, regarding the medical expenses. How could our Red Cross Society have authority to regulate (the hospitals’ transplant fees)?
But this matter, you see?
Investigator: Oh.
Red Cross: I mean we only certify the donation process. In terms of the transplantation process, we really are not clear about it!
Investigator: Because there are not many donations in our place, so we go to your Hubei.
Red Cross: It should not be that few. Let me see, I, I think the recent (organ donation) coordinator training workshop was held in Guizhou.
Investigator: But there are no donations.
Red Cross: Maybe in Guizhou there are more ethnic minorities, and they have other …. Investigator: Oh.
Red Cross: I mean their mindset could be different from ours.
Investigator: So has your number of donations reached 200 cases this year? This year up to now, in terms of donations.
Red Cross: Yes.
Investigator: So how many organ donations have you received this year?
Red Cross: Just over 200.
Investigator: Oh.
Red Cross: The specific figure, specific figure, I don’t have that kind of figure. Because the Health and Family Planning Commission is clearer than I do, with more (information on hand). Don’t they have an allocation system over there?
Investigator: Oh, oh.
Red Cross: So the allocation as you said, the whereabouts of liver sources and kidney sources are all in the (organ) allocation system. The allocation system is controlled by the Health and Family Planning Commission.
Investigator: Oh.
Red Cross: It is not at our place.
Investigator: Oh.
Red Cross: I mean once the donation is done, we are not involved in what takes place after that, just like that.
Investigator: Oh. What is about the department, the so-called Health and Family Planning Commission? Suppose I will go there later, to ask them about the fees.
Red Cross: The Health and Family Planning Commission is just the former Ministry of Health, or Department of Health, or Bureau of Health. Just these.
Investigator: Bureau of Health is so big. Which division should I look for in the Department of Health of Hubei Province?
Red Cross: You can search for Hubei…I am not sure either, could be under Hubei’s Medical Administration Department?
Investigator: Oh, ok, ok. Then I think…, that’s fine. Thank you very much.
Red Cross: No problem. I am sorry.
Investigator: Ok, goodbye. Ok, goodbye.
Red Cross: Hum, OK.